

Role Profile

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Job Title: Nightingale Navigator **Dept:** Criminal Justice Services
Reports to: ISVA Manager **Reportees:** None

Role Purpose

To support the direct delivery of a trauma-informed GM wide RASSO group support service to non-offending family and loved ones of victims/survivors who are engaged in the Criminal Justice System.

Main Duties and Responsibilities

- Be a pro-active part of the Nightingale Project - a whole system response to supporting the 'loved ones' of victims/survivors – collaborating and working in partnership with Nightingale project members.
- Support the development of community-based interventions.
- Deliver quality assured, therapeutic based, group and community support services.
- Provide psycho-education on the needs and impact of sexual violence on victims/survivors.
- Provide a groupwork programme for 'loved ones' educating on the criminal justice system / process.
- Work within a multi-agency partnership to liaise with other health and social care staff from a range of agencies in the care provided to clients.
- Accurately record clinical interventions and maintain a high standard of record keeping.
- Engage in monthly clinical supervision and regular Line Management as directed.
- Provide accurate client reports to Nightingale leaders that represent the clients' needs and wishes.
- Undertake specific pathfinder projects as directed by your Line Manager.
- Participation in the development and implementation of continuous service and system improvement.
- Maintain appropriate professional registration (if applicable) and demonstrate commitment to statutory codes of practice and continued professional development requirements.

Organisational Core Responsibilities

- Stringently uphold the organisation's values of transparency, integrity, understanding and responsiveness throughout your work and your representation of We Are Survivors.
- Honour a commitment to diversity, inclusion, and anti-oppressive practice and work positively and inclusively with everyone so that We Are Survivors provides a workplace that does not discriminate against people on the ground of their age, sexuality, religion or belief, race, gender, or disabilities.
- Ensure 100% of the work you carry out is for the achievement of the mission "to break the silence of the sexual abuse, rape and sexual exploitation of boys & men and support them and their loved ones to engage in positive healing, free from the impact of abuse" and vision "a society where no male survivor is left behind".
- Maintain strict confidentiality boundaries as you have access to sensitive, restricted, and classified information; and ensure that you are fully compliant with all information governance policies set by the organisation and/or Information Commissioners Office.
- Respect individuals right to anonymity within and outside of the organisation.



- Fully comply with all professional external frameworks, charters or practice standards that We Are Survivors subscribes to, is a member of, or carries.
- Fully comply with the organisations standard operating procedures / quality assurance, guidelines, policies, and procedures, including all accurate recording of information and ensuring you do not act to compromise the organisational standards or any formal QA Accreditation.
- Remain aware at all times of your responsibilities for your own health and safety, for the Health and Safety of those directly responsible to you, your work colleagues and any others who may be affected by the operations under your responsibility or control.
- Ensure you comply with all requirements identified within infection control measures and risk management, both nationally and locally.
- To work flexibly in the interests of the organisation, which may include undertaking other duties provided that these are appropriate to your background, skills and abilities.

Person Specification

The following attributes are **Essential** for this role:

Registration:

- None applicable.

Qualifications:

- None applicable.

Knowledge and Experience:

- Experience of coaching or mentoring.
- Understanding of issues relating to rape and sexual assault
- Knowledge of 1:1 counselling/psychotherapy and ISVA.
- Knowledge of the Criminal Justice System.
- Experience in data management and information governance.

Skills:

- Ability to prioritise own work load.
- Good written, verbal and interpersonal communication skills.
- Proficient in the use of Microsoft Office Suite, or equivalent, and electronic database system.
- A commitment to diversity, inclusion and anti-oppressive practice.

The following attributes are **Desirable** for this role:

Registration:

- None applicable.

Qualifications:

- Counsellor/Psychotherapist (BACP recognised).
- Masters Level or above in Counselling/Psychotherapy.
- EMDR / Post Graduate Diploma in CBT.

Knowledge and Experience:



- Previous experience of working within a highly confidential setting, adhering to data governance.
- Previous experience of working within the voluntary, community or social enterprise (VCSE) sector.

Skills:

- Mentoring.